

Fresh Start PW LLC
Jeffrey Smith - Owner/ Operator

Info@FreshStartPW.com
702-271-7516



FRESH START PW TERMS AND CONDITIONS

1.1 Introduction

These Terms and Conditions govern the use of services provided by Fresh Start PW. By requesting or utilizing our services, you agree to comply with these Terms. Fresh Start PW reserves the right to amend or update these Terms at any time without prior notice. Any changes will be reflected on this document.

1.2 Services Provided

Fresh Start PW offers professional pressure washing and exterior cleaning services for residential, commercial, and industrial properties, including but not limited to:

- Driveways
- Sidewalks
- Roofs
- Decks
- Fences
- Windows
- Walls
- Patios
- Rust Removal
- Graffiti Removal
- Oil and Greases Removal

1.3 Service Scheduling and Cancellations

Scheduling: Service appointments are confirmed by Fresh Start PW following customer inquiry and deposit (if required).

Cancellations: Cancellations must be made at least 24 hours in advance to avoid a cancellation fee of 20% of the total service cost.

Rescheduling: If weather or other conditions prevent a scheduled service, Fresh Start PW will notify customers and reschedule the service.

1.4 Pricing and Payment

Estimates: All service pricing is based on property size, level of dirt accumulation, accessibility, and type of cleaning required.

Payment Terms: Payment is due upon completion of the services unless otherwise specified in a formal agreement. We accept payments via cash, credit/debit card, or check.

Late Fees: A late fee of 5% will be added to any outstanding balances more than 30 days past due.

1.5 Customer Responsibilities

Access: The customer must ensure that all areas to be cleaned are easily accessible. Fresh Start PW is not responsible for moving heavy furniture, equipment, or obstructions.

Safety: The customer must provide a safe working environment and disclose any potential hazards (e.g., fragile materials or structures).

Water Supply: The customer must ensure access to a water supply if required for pressure washing services.

1.6 Limitation of Liability

Fresh Start PW is not liable for any pre-existing damage to surfaces or structures that could be aggravated by the cleaning process. We recommend a thorough inspection of all areas to be cleaned before service begins. Fresh Start PW is also not responsible for any damages caused by improper use of exterior cleaning products.

1.7 Warranty

Fresh Start PW guarantees that services are performed to the highest industry standards. Any dissatisfaction with the service must be reported within 48 hours for remedial action. Any structural or cosmetic damage resulting from our services will be handled on a case-by-case basis.

1.8 Force Majeure

Fresh Start PW is not responsible for any delays or failures to perform services due to unforeseen circumstances such as severe weather, labor strikes, or other events beyond our control.

2. Service Disclosure Form

2.1 Purpose

This form is provided to disclose specific service details, chemicals used, and safety measures. The customer is required to review and sign this form before services are initiated.

2.2 Chemicals and Products Used

List of Chemicals:

Fresh Start PW uses a variety of cleaning agents, including but not limited to:

- Sodium Hypochlorite (Bleach)
- Surfactants (soaps, detergents)
- Phosphoric Acid (for rust removal)
- Sodium Hydroxide (for heavy grease removal)

Safety Considerations

All chemicals used are approved for residential and commercial use.
Customers should notify Fresh Start PW of any allergies or sensitivities to chemicals.
Fresh Start PW uses eco-friendly products when requested.

2.3 Property Conditions

Before starting service, Fresh Start PW will assess the following:

Ensure that water supply (if required) is available and functioning.

Surface Integrity: We assess the condition of surfaces to be cleaned to avoid potential damage.

Water Pressure: Pressure settings will be adjusted based on surface material to prevent damage.

Personal Belongings: The customer is responsible for removing personal belongings, furniture, fragile items, vehicles, obstacles, pets, or valuables from the work area.

*Please advise if any furniture needs to be moved or if it should remain.

Secure any pets, children, or other individuals away from the work area.

Pre-property inspection will occur before service begins. Before and after photos will be taken to ensure the highest quality service.

Pressure washing is a cleaning service to remove organics, bio-materials, and to clean hard services and porous services of residential and commercial services of various surface materials.

Removal of stains is not guaranteed however, we will do our best to give you the best service depending of the depth and severity of the stain and situation of the surface.

2.4 Health and Safety Measures

Fresh Start PW technicians are trained in safety protocols and the proper handling of chemicals.

Proper Personal Protective Equipment (PPE) such as gloves, goggles, and non-slip shoes are worn during the cleaning process.

Customers should keep pets and children away from the work area.

2.5 Post-Service Care and Maintenance

After service completion, customers should refrain from using the cleaned surfaces for 24 hours to allow for proper drying and curing, especially for newly cleaned decks or driveways.

2.6 Liability Waiver

By signing this form, the customer agrees to indemnify and hold Fresh Start PW harmless from any liability regarding pre-existing damage, chemical exposure, or accidents resulting from the cleaning process.

3. Material Safety Data Sheet (MSDS)

Below is an outline of an MSDS sheet for Sodium Hypochlorite (Bleach), a commonly used chemical in exterior cleaning:

3.1 Product Identification

Product Name: Sodium Hypochlorite Solution

Manufacturer/Distributor: Fresh Start PW

Address: [Insert Company Address]

Emergency Contact: [Insert Contact Information]

3.2 Hazard Identification

Classification: Corrosive to skin and eyes, harmful if ingested.

Signal Word: Danger

Hazard Statements:

Causes severe skin burns and eye damage.

May cause respiratory irritation.

Harmful if swallowed.

3.3 Composition/Information on Ingredients

Chemical Name: Sodium Hypochlorite

Concentration: 10-15%

CAS Number: 7681-52-9

3.4 First-Aid Measures

Eye Contact: Rinse immediately with plenty of water for at least 15 minutes. Seek medical attention.

Skin Contact: Wash affected area with soap and water. Seek medical advice if irritation persists.

Inhalation: Move to fresh air. If symptoms persist, seek medical attention.

Ingestion: Do not induce vomiting. Rinse mouth and drink plenty of water. Seek immediate medical attention.

3.5 Fire-Fighting Measures

Extinguishing Media: Use foam, dry chemical powder, or carbon dioxide for fire fighting.

Hazards: In a fire situation, toxic gases such as chlorine may be released.

3.6 Accidental Release Measures

Spill: Wear protective equipment (PPE). Absorb the spill with inert material and place it in a container for disposal.

Precautions: Avoid release into the environment. Do not allow to enter drains or watercourses.

3.7 Handling and Storage

Handling: Wear appropriate PPE, including gloves and goggles, when handling sodium hypochlorite.

Storage:

Store in a cool, dry, and well-ventilated area away from incompatible substances (acids and metals).

3.8 Exposure Controls/Personal Protection

Engineering Controls: Ensure good ventilation during use.

Personal Protective Equipment:

Gloves: Chemical-resistant gloves (rubber or nitrile).

Eye Protection: Safety goggles or face shield.

Respiratory Protection: Use a mask if ventilation is insufficient.

3.9 Disposal Considerations

Dispose of in accordance with local, state, and federal regulations. Do not pour down drains or into waterways.

3.10 Regulatory Information

Complies with OSHA and EPA regulations for industrial cleaning chemicals.

Not subject to any special labeling under the Hazardous Materials Identification System (HMIS).

Conclusion:

These documents are designed to protect both Fresh Start PW and our customers, ensuring that services are provided safely and transparently. It's important to consult with a legal expert to ensure compliance with local and state laws in Clark County, Nevada, and to adjust any terms or disclosures as necessary.